Hinckley & Bosworth Borough Council

FORWARD TIMETABLE OF CONSULTATION AND DECISION MAKING

SCRUTINY COMMISSION   28 MARCH 2018
COUNCIL   17 APRIL 2018

WARDS AFFECTED: ALL WARDS

LEICESTERSHIRE DISTRICTS ICT PARTNERSHIP DIGITAL STRATEGY

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1. <u>PURPOSE OF REPORT</u>

1.1 To inform members of the work being done by the Leicestershire ICT Partnership (LICTP) and the vision set out in the Digital Strategy for the Partnership.

2. <u>RECOMMENDATION</u>

2.1 That the positive work undertaken across the Partnership be noted and the Digital Strategy be adopted.

3. <u>BACKGROUND TO THE REPORT</u>

3.1 The Council is the lead authority for the LICTP which currently delivers ICT services to four partners:

- Blaby District Council
- Melton Borough Council
- Oadby & Wigston Borough Council
- Leicestershire Revenues & Benefits Partnership

3.2 The partners have delegated the provision of their ICT services to the Council and this is then contracted out to Sopra Steria until 2021.

3.3 The Partnership has robust governance arrangements served by the LICT Contract Governance Group and LICTP Strategy Group. The LICTP Contract Governance Group is accountable to the LICTP Strategy Group for the comprehensive oversight of the Contract and for the senior management of the operational relationship between the parties. The Governance Group meets monthly and reports to the LICTP Strategy Board on significant issues requiring decision and resolution and on progress against high level Project plans and change activities.

3.4 The LICTP Strategy Board manages, and monitors, the achievement of the ICT Strategy, through reports from the Head of ICT and referrals from the LICTP Contract Governance Group. The LICTP Strategy Group consists of senior officers from the

constituent Councils and meets every quarter to consider performance, development and progress of the ICT service as a whole.

3.5   The Strategy Board held a facilitated session to develop an overarching Digital Strategy for the LICTP. The outcomes of that session have been developed further into the document attached at Appendix 1.

3.6   The proposed LICTP Digital Strategy covers a number of themes and recognises that to keep pace with our customers' expectations we need to have a clear strategy to introduce, manage and use digital technologies that make it easier than ever before for our residents to access council services digitally.

3.7   It also aspires to ensure we have an agile workforce who will be provided with the right skill, tools and abilities to deliver services to our customers' requirements.

3.9   By adopting this Digital Strategy we will also be meeting one of the outstanding actions identified from the LGA Peer Review that was undertaken during 2016. That review recognised that whilst we had a number of core documents in place (such as Channel Strategy) and the ICT Service was effective, we needed a Digital Strategy that could bring the various themes together.

3.11   The LICTP Digital Strategy is underpinned by a detailed Action Plan which will be monitored by the LICTP Governance Group and is effectively the operational service plan for the Head of ICT Services and the Client Team.

6.   EXEMPTIONS IN ACCORDANCE WITH THE ACCESS TO INFORMATION PROCEDURE RULES

6.1   Report is to be taken in open session

7.   FINANCIAL IMPLICATIONS (IB)

7.1   None arising directly from this report.

8   LEGAL IMPLICATIONS (AR)

8.1   None arising directly from this report.

9   CORPORATE PLAN IMPLICATIONS

9.1   The LICTP service contributes to all three Corporate Plan priorities of People, Place and Prosperity.

10   CONSULTATION

10.1   All constituent councils have been consulted and involved in the development of this Digital Strategy.

10.2   The Scrutiny Commission endorsed the strategy at its meeting on 28 March 2018.

11   RISK IMPLICATIONS

11.1   No net red risks arising from this report.

12.   KNOWING YOUR COMMUNITY – EQUALITY AND RURAL IMPLICATIONS

12.1   This strategy will seek to influence the availability of accessible and high quality broadband across the Borough and will try and address social isolation through the creation of virtual communities.

13.   CORPORATE IMPLICATIONS

13.1   None.

Background papers: None

Contact Officer: Julie Kenny Ext 5985
Executive Member: Councillor M Hall